

Call to action: improving the lives of people with hidradenitis suppurativa (HS) in the United Kingdom

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The
Health Policy
Partnership

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About this report

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THE HS SUPPORT NETWORK



UK & IRELAND INFORMAL SUPPORT GROUPS

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What is hidradenitis
suppurativa?

What is hidradenitis suppurativa?

Hidradenitis suppurativa (HS) is a chronic and painful skin condition that can be debilitating. HS, also known as acne inversa, is a skin condition that is thought to affect around 1 in 100 people across the world.^{1,2} It can cause significant physical challenges and lead to severe psychological distress.³⁻⁵ It is an autoinflammatory condition that contributes to inflammation below the surface of the skin.^{6,7} The condition often starts in a person's teenage years and is characterised by recurrent flare-ups of painful nodules which can become abscesses that look like lumps or boils.^{8,9} These abscesses can rupture, resulting in a discharge that may have an unpleasant smell and stain clothing, and can cause scarring on the body, all of which can lead people to feel embarrassed or ashamed.^{4,10,11} Over time, inflammation can progress and lead to irreversible damage to the skin and scarring.^{12,13} People living with HS may also develop draining tunnels under their skin that can connect between nodules, producing blood and discharge.¹⁴ HS is associated with a range of other conditions such as depression, spondyloarthritis (painful chronic arthritis mainly affecting joints in the spine), diabetes and inflammatory bowel disease, meaning that HS can require multidisciplinary care.¹⁵⁻¹⁹

HS has a significant impact on people's lives. HS has one of the highest impacts on quality of life among all dermatological conditions.²⁰ A key driver of the challenges from HS is pain, which is reported by almost all people living with the condition and can make it difficult to carry out everyday activities.^{21,22} HS can have a major effect on almost every part of a person's life, including their personal relationships, work and social life; this ultimately contributes to the condition being highly distressing and affecting mental wellbeing.²³⁻²⁵

HS can result in considerable system costs through the loss of productivity and frequent use of high-cost services. The condition often affects people during their most productive years, and can mean people living with HS are more likely than the general population to miss days of work, be unwell at work or be unemployed.^{24,26} This means the productivity of the HS population is significantly reduced. Additionally, high-cost settings such as emergency departments and inpatient care around surgery are used more frequently by people living with HS.^{27,28} This combination of factors means that HS can lead to significant costs to the health system and wider economy. The estimated annual cost of HS to the UK is around £3.38 billion based on healthcare costs and productivity losses to wider society.²⁹

HS in the United Kingdom

HS in the UK

In the UK, HS is estimated to affect 1 in 130 people, with women and Black people disproportionately affected.^{30 31} Women in the UK are three times more likely to have HS than men, reflecting trends in other Western countries.³⁰ One study found that, compared to general clinics, a significantly higher proportion of people attending HS clinics were Black.³¹ This may suggest a higher prevalence of HS among Black people.

Management of HS involves a range of healthcare professionals, with treatments varying depending on disease severity. In the UK, dermatologists see and treat many people living with HS, with management decisions being directed by clinical guidelines from the British Association of Dermatologists.^{32 33} Treatment for mild to moderate HS largely relies on topical and oral antibiotics.³² For moderate to severe HS, treatments include tetracyclines, oral antibiotics, anti-androgen therapies, biologics and surgery.³² General practitioners (GPs) report being confident in diagnosing and managing HS, but may still refer some people to dermatology.³⁴ Management of HS in the UK can also involve wound care, smoking cessation, pain management and psychological support.³⁵ There is no national registry for HS in the UK, but some centres are taking steps towards collecting data as part of the European registry for hidradenitis suppurativa.³⁶

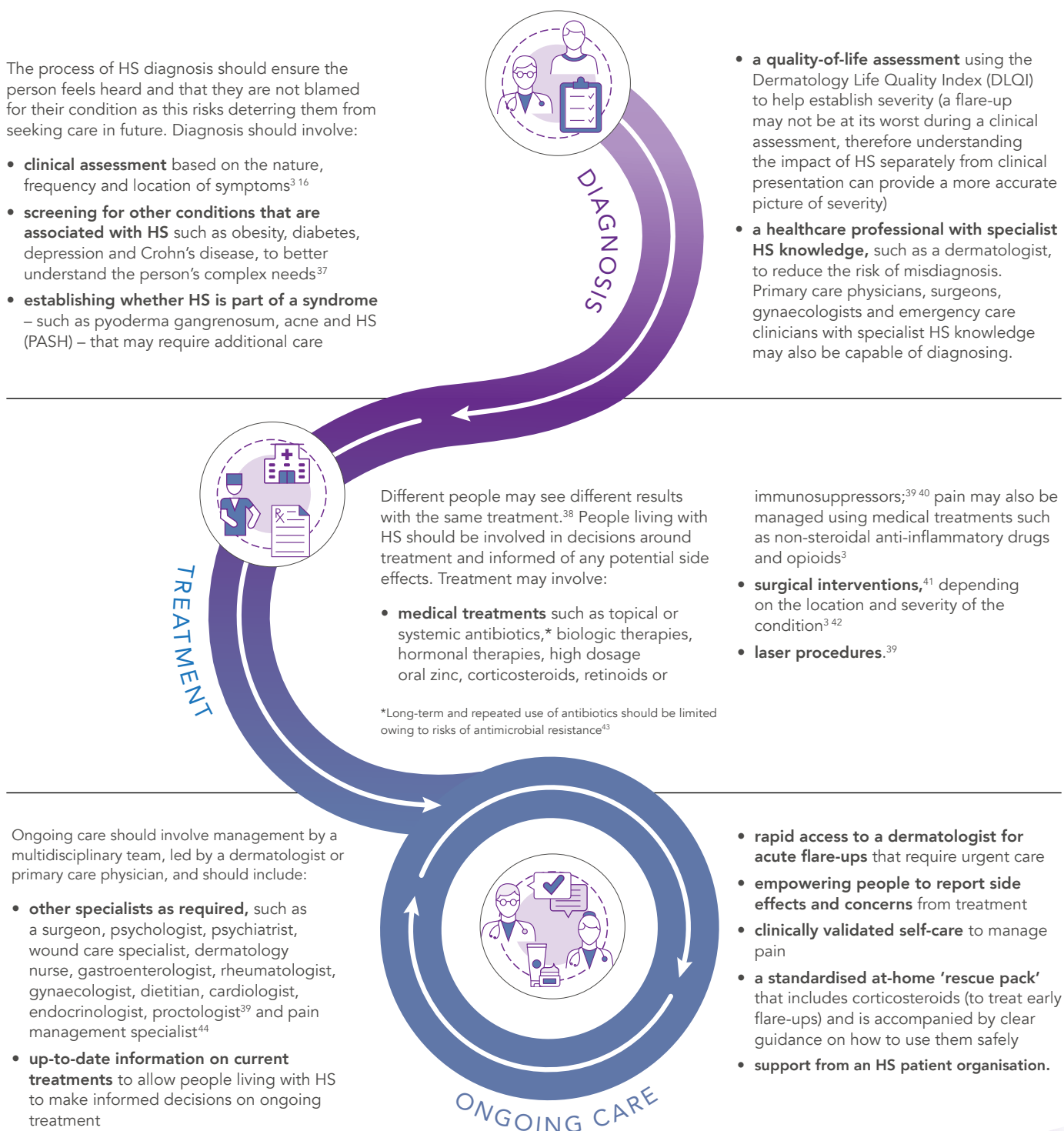
There is no active national patient association in the UK with a specific focus on HS. This may mean that people living with HS in UK lack access to appropriate information and support.

What does best-practice
care for HS look like?

What does best-practice care for HS look like?

HS can be a frustrating condition to manage, both for people living with the condition and for the healthcare professionals treating it. While there is currently no cure for HS, its impact can be reduced if people receive best-practice care at every stage (Figure 1).

Figure 1. Best-practice HS patient pathway



How does HS impact
people's lives?

How does HS impact people's lives?

Pain has a major effect on people's lives

Pain is very common for people living with HS and drives many of the challenges related to the condition. Although there are no UK data available on pain, it is well understood that pain is experienced by almost all people living with HS, and is a major, debilitating symptom.^{21 25 45 46} The high intensity and frequency of pain is a persistent burden and has a huge impact on the quality of life of people living with HS.^{45 47}

People with HS often struggle with mental health issues

Mental health issues are common among people with HS, significantly increasing the risk of suicide. Many people living with HS experience depression and anxiety as a result of their day-to-day struggle with symptoms.^{48 49} Studies show that people living with severe HS are at higher risk of taking their own lives.^{48 49}

Social life can be affected by HS

HS can cause challenges around socialising, leaving people feeling isolated. People may feel that their symptoms prevent them from being able to do the things they enjoy such as socialising.⁵⁰ This can ultimately lead to people feeling isolated.^{49 50} One person living with HS interviewed for this report said that having HS made some situations such as travelling abroad too difficult because they had to consider how things like hot weather could affect their symptoms – this can leave people feeling restricted as well as alone.⁴⁹

People with HS may experience challenges around intimacy and personal relationships

HS can make intimacy difficult and affect personal relationships. Although there is a lack of UK data on how HS affects intimacy, evidence from other countries has found that almost all people living with HS report a negative impact on intimacy.^{51 52} HS can develop in intimate areas of the body, leaving some people feeling embarrassed and placing a strain on personal relationships.³⁵ One person interviewed for this project said that their feelings around their HS prevented them from having a relationship until they were 33.⁴⁹

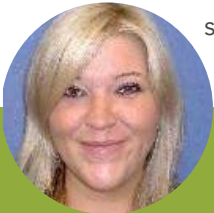
HS can affect people's ability to work and study

HS symptoms and treatment can lead to challenges around work and studying, potentially impacting the socioeconomic position of people living with HS. HS flare-ups, medical appointments and surgery can cause people to take days off work or school.^{29 35 50} Pain can make it difficult to concentrate, and can affect people's ability to sit or stand.²⁹ In professional environments, people often hide their symptoms because of the stigma that results from a lack of awareness about HS.²⁹ A recent study from the UK that looked at a combination of factors, including employment and education, found that people with HS had significantly lower socioeconomic positions compared with a healthy control group.⁵³ One person who was interviewed for this report said that their

pain from HS and their concerns around symptoms being visible led to them avoiding school and having difficulty concentrating.⁴⁹ They also said that the adverse effects from treatment had led to them taking time off work, with one extended period of sick leave driven by mental health issues.⁴⁹

Living with HS can result in personal financial costs

HS can subject people to a range of direct and indirect financial costs. People living with HS require frequent wound dressing changes, resulting in high personal costs for wound care.^{35 49} An international study that included UK participants found that one in six people needed five or more dressing changes a day.⁵⁴ In addition, an analysis carried out by the Office of Health Economics found that HS-related costs for transport to access healthcare services, wound care and prescriptions, was around £1,500 per person per year.²⁹ One person interviewed for this report said their HS had led to a series of other costs, including paying for hospital parking at medical appointments and increased utility bills from continuously washing clothes and bedding.⁴⁹ This means that simply living with HS can place a financial burden on people with the condition.



Angela's story

Angela was only ten years old when she first found a lump in her groin. Similar, more inflamed lumps appeared on different parts of her body, became painful and started to bleed. She didn't know what was happening to her and told no one about her symptoms, using toilet paper to manage her wounds and deal with them draining.

'I missed a lot of days at school. I looked back at school reports and there was barely a term where I'd done a full week.'

Growing up, Angela assumed that her symptoms were cancer and that eventually she would die from them. This had a significant effect on her mental health as a young person.

'Some days, I would just have rather died, and I was disappointed that it hadn't killed me yet. And I think that's just really sad for young people coming through with HS.'

Angela waited until she was 16 to see a doctor (the age at which people are able to speak to their healthcare professional confidentially), because she did not want her parents finding out. Her experience was distressing – she was asked very personal

questions, given a full physical examination, told to lose weight and given a course of antibiotics, which were ineffective. This experience made her not want to go back to the doctor for another five years until she was diagnosed when she was 21.

'The whole experience was pretty horrific. I just felt embarrassed. The way I'd been treated by the GP made me not want to engage with healthcare services at all.'

HS has had an extensive impact on Angela's life – restricting her social life, shaping her career choices and increasing her personal financial costs.

'It's often easier to say what doesn't it affect.'

For Angela, one of the biggest effects of HS on her life has been that it has prevented her from being able to have a family. She felt unable to have any type of relationship until she was 33 and, when they tried for children, she was told by a fertility clinic that her egg count was too low to have children.

'I was told that I had left it too late. That's been a pretty hard thing to take because I see other people having children.'

What are the policy
and system barriers to
best-practice care?

What are the policy and system barriers to best-practice care?

Limited understanding of HS among GPs is contributing to poor-quality care

Low awareness of HS among GPs is leading to poor-quality care and distressing healthcare experiences, which may be affecting outcomes. GPs in the UK report high levels of confidence in diagnosing HS, but suboptimal consideration of pain management and screening for depression indicates the need for further education among this group.³⁴ Meanwhile, some people living with HS have raised concerns that GPs can trivialise HS, because they do not have specialist knowledge.³⁵ One person living with HS interviewed for this report said that GPs had asked questions about their level of hygiene, which reflects a lack of understanding around the cause of the condition.⁴⁹ This led them to avoiding seeking medical attention in the future, potentially contributing to a delay in diagnosis.⁴⁹ Educating GPs about HS could speed up diagnosis and improve quality of care.³⁵

Access to multidisciplinary care is rare

People with HS are rarely cared for by multidisciplinary teams, despite this being recommended in national guidance. Guidelines from the British Association of Dermatologists and a consensus statement by the British Dermatological Nursing Group recommend that people with HS should be cared for by a multidisciplinary team.^{33 35} Despite this, GPs report referring only 3% of people with HS to a specialist multidisciplinary service – this may reflect the lack of specialist multidisciplinary HS care in the UK.³⁴ As of May 2023, the average waiting time to see a dermatologist in England was around three months, with some people waiting almost a year.⁵⁵ A person interviewed for this report has called for more holistic care to be offered, involving psychological support, wound care and pain management for people living with HS.⁴⁹

Treatment for HS can be ineffective and cause severe side effects for some

There are limited effective treatment options for HS, with some causing severe adverse effects. Treatment options for HS are limited.³³ In one global study of 1,418 participants from 14 countries, that included participants from the UK, almost half of people living with HS were either dissatisfied or very dissatisfied with their current treatment, with poor effectiveness and adverse effects cited as the most common reasons for dissatisfaction.⁵⁶ One person interviewed for this report said that the adverse effects from some treatments had left them in hospital for two weeks, and off work for an extended period of time with depression.⁴⁹ The Treatment of Hidradenitis Suppurativa Evaluation Study (THESEUS) is a multicentre study involving 150 participants that is currently being conducted to understand how HS treatments are used in the UK; the results of this study may lead to improvements in treatment decisions.⁵⁷ Current national guidelines do not formally take patient preference into account when making treatment decisions, which could improve people's satisfaction with their treatment.³³

Inadequate management of HS is leading to increased healthcare costs

Insufficient management of HS may lead people to rely on emergency and inpatient care, increasing healthcare costs. HS is not adequately managed by current medical treatment options and often requires surgery, resulting in high healthcare costs.⁵⁸ One study involving 11,359 participants found that the average hospital cost for a person with HS was more than £2,000 per patient per year, largely driven by the average inpatient stay lasting more than a week.⁵⁸ The same study also found that three in four people with HS had visited emergency services at least once during the six-year study period, with people visiting emergency services an average of five times.⁵⁸ Improved management of HS may lead to a reduction in the reliance on emergency services. In addition, the experience of attending emergency services can be time-consuming and distressing, with one person raising concerns about a loss of privacy in an emergency setting and the inadvertent sharing of their diagnosis in a busy emergency department.⁴⁹

There is currently no patient organisation for HS, meaning people may be less well supported

While some support groups exist, there is no formal patient organisation for HS in the UK. Patient organisations are crucial not only for providing information, advice and support for people living with a condition, but also for sharing personal experiences and tips. In the case of HS, this may be beneficial for pain management, wound care and psychological support. Although some small-scale support groups exist, there appears to be no active, national patient organisation for people living with HS.³⁵

Recommendations for policymakers

Recommendations for policymakers

People living with HS in the UK are significantly affected by their condition, with policy barriers preventing them from accessing high-quality care.

To improve the lives of people with HS, policymakers in the UK should consider the following recommendations:

- **Roll out HS educational programmes for healthcare professionals** to raise awareness, increase understanding and increase early diagnosis of HS, with a focus on GPs.
- **Incorporate patient preference as part of treatment decision criteria in future updates to national HS guidelines** to support improvements in treatment satisfaction and quality of life.
- **Encourage the implementation of multidisciplinary care** that involves wound care, pain management and mental health services.

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